TO: All Valued Vernon Public Utilities Customers

SUBJECT: Please Help VPU Minimize Bird Related Outages

Partners in Providing Safe and Dependable Power

Vernon Public Utilities prides itself in providing reliable electric service to our customers, consistently ranking in the top ten percent nationwide. However, in the past several years, VPU has experienced an uptick in the incidences of bird related outages. These unfortunate occurrences can be mitigated by discouraging bird activities in customers’ homes and businesses. Such activities include covering food waste and trash bins; installing spikes and nets; and placing streamers or other visual deterrents. Doing so will not only humanely control the bird population, but it will also help ensure that electric service will remain uninterrupted for yourself and your neighbors. For more information please contact VPU Customer Service Department, (323) 583-8811 Ext.202

Sincerely,

Kelly Nguyen
General Manager