



4305 Santa Fe Avenue, Vernon, California 90058
Telephone (323) 583-8811
VERNON GAS & ELECTRIC

September 1, 2016

Attention Vernon Customer:

City of Vernon Gas & Electric Department is advising customers to be aware of a recent telephone scam that demands immediate payment for allegedly past due utility bills. Impostors have been calling City of Vernon customers telling them they must make immediate payment on past due bills or have their utility service disconnected. The callers are also demanding that payments be made through a prepaid cash card. Other forms of fraud involve customers being asked to purchase prepaid debit cards or execute a wire payment. Scammers may ask for the debit card number and collect the value deposited in the card.

Customers suspecting a fraudulent call should ask for the caller's name, department and business phone number. If the caller refuses to provide this information, customers should terminate the call and report the incident immediately to the City of Vernon Police Department or City of Vernon Gas & Electric Department at 323-583-8811 Ext.202.

The City of Vernon also reminds customers to ask for identification when a stranger comes to the door or calls claiming to be utility worker. City of Vernon utility workers will provide verification, including City identification ID and phone number, upon request. A City of Vernon employee will never ask for money in person or ask that money be wired. Never reveal your credit card, ATM or calling card numbers (or PIN numbers) to anyone.

Should you have any questions regarding this notice, please contact the Utilities Customer Service staff at 323-583-8811 Ext. 202.

Sincerely,

Kelly Nguyen
Director of Vernon Gas & Electric

Exclusively Industrial