

CITY OF VERNON
LIGHT & POWER DEPARTMENT
RULES FOR ELECTRIC SERVICE

Rule No. 11: DISCONTINUANCE AND RESTORATION OF SERVICE

- A. Past Due Bills.** When bills are presented monthly, they will be considered past due if payment is not received within 20 days after the Date of Presentation. When bills are presented weekly, they will be considered past due if payment is not received within 5 days after the Date of Presentation.
- B. Nonpayment of Bills.**
1. A Customer's service may be discontinued for nonpayment of a bill for service previously rendered by the City provided such bill is not paid within 48 hours after a notice of discontinuance of service by delivery of a "Notice of Call."
 2. If a Customer is receiving more than one service, any or all services may be discontinued when any service, regardless of location, is discontinued for nonpayment.
 3. Under no circumstances may service be discontinued for nonpayment of a bill to correct previously billed incorrect charges for a period in excess of the preceding three months, unless such incorrect charges have resulted from the Customer not abiding by these Rules.
 4. Service will not be discontinued on any Saturday, Sunday or legal holiday for delinquency in payment of a bill for electric service.
- C. Violations or Unsafe Equipment.**
1. The City may refuse or discontinue service to a Customer if the City determines:
 - a. That any part of the Customer's wiring or other equipment, or the use thereof, is unsafe or in violation of applicable laws, ordinances, rules or regulations of public authorities.
 - b. That any condition existing upon the Customer's Premises endangers the City's service facilities.
 2. Such discontinuance shall continue until wiring, equipment, or use has been put in a safe condition or the violation remedied. In the event of a dangerous condition, the City may without giving prior notice immediately discontinue service to any Premises.
 3. The City does not assume any responsibility of inspecting or repairing the Customer's wiring or other equipment or any part thereof and assumes no liability therefore.

- D. Service Detrimental to Other Customers.** The City will not provide service for equipment, the operation of which will be detrimental to the service of the City's other Customers, and will discontinue electric service to any Customer which continues to operate such equipment after having been given notice to cease by the City.
- E. Fraud.** The City may refuse or discontinue service immediately if the acts of the Customer or the conditions upon its Premises are such as to indicate an intent to defraud the City.
- F. Restoration of Service.** Before restoring service that has been discontinued for nonpayment of a bill or for a violation:
1. The City may require payment of a reconnection charge. In case the Customer requests that such service be reconnected on the day of its request or outside of regular business hours, the reconnection charge may be increased to cover the cost thereof.
 2. The Customer will be required to reestablish credit in accordance with Rule No. 6 or make prepayment in accordance with Rule No. 7.
 3. The Customer will be required to pay all delinquent bills.