

CITY OF VERNON
UTILITIES DEPARTMENT
RULES FOR ELECTRIC SERVICE

Rule No. 8: NOTICES

- A. A Notice to a Customer.** When a notice from the City to a Customer is required, it will normally be given in writing, either mailed to the Customer's Mailing Address or delivered to the Customer's place of business, except that in emergencies the City may give an oral notice.
1. Final Notice. The "Final Notice" for nonpayment of a delinquent account shall be sent by first class mail, addressed to the Customer to whom the service is billed, at least 10 calendar days prior to proposed termination of service.
 2. Notice of Call. Notice of discontinuance of service for nonpayment of a delinquent account shall be given by delivery of a "Notice of Call" to the Customer's place of business at least 48 hours prior to proposed termination of service.
- B. A Notice from a Customer.** A notice from a Customer to the City may be given by written communication mailed to the Customer Service Division or may be given orally by the Customer or its authorized agent at the Customer Service Division except when written notice is specifically required in the applicable Rate Schedule.